

OT-OIA-2026-0158

15 July 2026

s9(2)(a)

Tēnā koe s9(2)(a)

Thank you for your email, received on 3 May 2026, to Oranga Tamariki—Ministry for Children (Oranga Tamariki) requesting information on contracts awarded to Manukau Urban Māori Authority (MUMA). Your request has been considered under the Official Information Act 1982 (the Act).

On 24 June 2026 my colleague Janet Collier-Taniela provided a response to all but two of the requests you made. You were advised that information pertaining to contracts would be provided to you by mid-July.

Please now find our responses to your two outstanding queries outlined below.

Please provide details of all contracts if any, awarded to the Manukau Urban Māori Authority between January 2020 and January 15th, 2026. This should include what the contract/service is for and the dollar amount.

Please refer to **Appendix One** for this information. Please note that some information has been withheld under section 9(2)(b)(ii) of the Act, to protect information where the making available of the information would be likely unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information.

Please provide the details on how and why MUMA was selected to provide these services, the awarding/tender process and sign off. How many providers were considered and short listed before MUMA was awarded these contracts.

Please refer to **Appendix Two** for this information.

Oranga Tamariki may make the information contained in this letter available to the public by publishing this on our website with your personal details removed.

I trust you find this information useful. Should you have any concerns with this response, I would encourage you to raise them with Oranga Tamariki. Alternatively, you are advised of your right to also raise any concerns with the Office of the

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Ombudsman. Information about this is available at www.ombudsman.parliament.nz or by contacting them on 0800 802 602.

Nāku noa, nā

A handwritten signature in blue ink, appearing to read 'B. Smith', is positioned above the printed name.

Benesia Smith
Deputy Chief Executive
Commissioning and Investment

Appendix One

Please provide details of all contracts if any, awarded to the Manukau Urban Māori Authority between January 2020 and January 15th, 2026. This should include what the contract/service is for and the dollar amount.

MUMA Whanau Services Limited Contracts for Financial Years 2019-2027

Contract Number: 330138

Start Date: 1 April 2021

End Date: 30 June 2024

Service Type: Supporting rangatahi from care/custody to independence and also providing financial assistance for rangatahi transitioning to adulthood.

Total funding for contract 330138

Financial year	Volume	Funding (\$)
2021/22	10	65,997.90
2022/23	5	262,094.50
2023/24	5	277,094.50
2024/25	9	473,673.30
Total	29	1,078,859.90

Please see the tables below for the funding broken down by type and financial year:

Supporting rangatahi from care/custody to independence: The provider will support eligible rangatahi on their path to adulthood and long-term wellbeing. This will include preparation for their transition from care or youth justice; provide proactive contact and support as they establish themselves; and assist the rangatahi to further develop their skills and achieve independence.

Financial year	Volume	Funding (\$)
2021/22	2	61,997.90
2022/23	3	250,844.50
2023/24	3	250,844.50
2024/25	5	453,819.30
Total	13	1,017,506.20

Providing Financial Assistance for rangatahi transitioning to adulthood: This will directly support rangatahi to remain or become independent and to meet their immediate needs in emergency or crisis situations. Financial assistance includes but is not limited to contributions to education, short-term assistance to find or keep accommodation, engagement in employment, medical items, and assistance to access services:

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Financial year	Volume	Funding (\$)
2021/22	8	4,000
2022/23	2	11,250
2023/24	2	15,000
2024/25	4	19,584
Total	16	49,834

Contract Number: 332466

Start Date: 1 August 2023

End Date: 30 June 2026

Service Type: Services for young people to reduce offending. Intensive wrap around social work support designed to work with high at risk rangatahi and their whanau. The programme will focus on reducing the risk of offending/reoffending, including the risk of family harm, while supporting and promoting better outcomes for rangatahi and their whanau. This will be done through intensive one on one support by the social worker by providing advocacy, support and liaising with other agencies, schools etc.

Total funding for Contract 332466

Financial year	Volume	Funding (\$)
2023/24	40	1,557,900
2024/25	40	1,674,000
2025/26	40	1,674,000
Total	120	4,905,900

Contract Number: 332661

Start Date: 1 July 2024

End Date: 30 June 2027

Service Type: Supporting rangatahi from care and custody to independence; Providing financial support for rangatahi transitioning to adulthood; Providing transition after care programmes and services.

Total Funding for Contract 332661

Financial year	Volume	Funding (\$)
2024/25	8	521,687
2025/26	11	535,382
s9(2)(b)(ii)		
Total	s9(2)(b)(ii)	

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Please see below for the funding broken down by type and year:

Supporting rangatahi from care and custody to independence: The provider will support eligible rangatahi on their path to adulthood and long-term wellbeing. This will include preparation for their transition from care or youth justice; provide proactive contact and support as they establish themselves; and assist the rangatahi to further develop their skills and achieve independence:

Financial year	Volume	Funding (\$)
2024/25	4	501,687
2025/26	4	501,687
s9(2)(b)(ii)		
Total	s9(2)(b)(ii)	

Providing financial support for rangatahi: This Financial Assistance will directly support rangatahi to remain or become independent and to meet their immediate needs in emergency or crisis situations. Financial assistance includes, but is not limited to, contributions to education, short-term assistance to find or keep accommodation, engagement in employment, medical items, and assistance to access services:

Financial year	Volume	Funding (\$)
2024/25	4	20,000
2025/26	4	20,000
s9(2)(b)(ii)		
Total	s9(2)(b)(ii)	

Transition aftercare programmes and services: This funding is for Housing Education programmes supporting young people:

Financial year	Volume	Funding (\$)
2024/25	-	-
2025/26	3	13,695
s9(2)(b)(ii)		
Total	s9(2)(b)(ii)	

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Appendix Two

Please provide the details on how and why MUMA Whanau Services Limited was selected to provide these services, the awarding/tender process and sign off. How many providers were considered and short listed before MUMA was awarded these contracts.

Contract Name	Procurement Title	Contract Service(s)	How and why MUMA was selected to provide these Services	The awarding tender process and sign off	How many providers were considered and short listed before MUMA was awarded these contracts
AKL - F2021 CN #330138	Transition to Adulthood Services in Tamaki Makaurau	The provider will support eligible rangatahi on their path to adulthood and long-term wellbeing. This will include preparation for their transition from care or youth justice; provide proactive contact and support as they establish themselves; and assist the rangatahi to further develop their skills and achieve independence. This Financial Assistance will directly support rangatahi to remain or become independent and to meet their immediate needs in emergency or crisis situations. Financial assistance includes but is not limited to contributions to education, short term assistance to find or keep accommodation, engagement in employment, medical items, and assistance to access services.	This was a two-stage process. MUMA responded in writing and scored 64%. As a result, they were shortlisted to a face-to-face process and scored 84%. Stage One evaluation criteria were: 1. Organisation capacity and capability 2. Organisation knowledge and experience of care 3. Staffing 4. Service implementation. Stage Two evaluation criteria were: 1. Responding to a case study 2. Relationships 3. Improving outcomes for rangatahi Māori In their presentation the panel noted MUMA showed advanced understanding of cultural, social and practical needs of rangatahi and were impressed how they anchored their service in tikanga Māori and Whanau Ora to provide long-term wraparound support for rangatahi in need.	The procurement approach was a single step closed competitive tender with two stages: written then face to face. The funding recommendations were signed off by the Regional Manager, Partnering for Outcomes, the General Manager Transition Support Services and the Manager, National Operations Partnering for Outcomes	Twenty-six providers were invited to participate in this process made up of Iwi or Kaupapa Māori providers (including Whanau Ora) contracted by OT and Whanau Ora providers who did not hold current contracts.

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AKL F2024 CN#3324 66	Approval to engage directly and partner with the Manukau Urban Māori Authority to deliver whānau harm services in South Auckland	Intensive Wrap around social work support designed to work with high at risk rangatahi and their whanau. The programme will focus on reducing the risk of offending/reoffending, including the risk of family harm, while supporting and promoting better outcomes for rangatahi and their whanau. This will be done through intensive one on one support by the social worker by providing advocacy, support and liaising with other agencies, schools etc.	In October 2022 a business case was submitted to the then Chief Executive Chappie Te Kani. On 13 July 2023, Chappie Te Kani met with Tania Rangiheuea, Chief Executive Officer of the Manukau Urban Māori Authority (MUMA) and agreed to progress with a contract to deliver whānau harm services in South Auckland as per their proposal. This partnership approach aims to support our commitment to improving outcomes for tamariki Māori and their whānau (as outlined in our <i>Social Services Procurement Policy</i>) and our legislative obligations under Te Tiriti o Waitangi. This approach also aligned to the Chief Executive's legislative obligations under Section 7AA of the Oranga Tamariki Act (in place at the time) and our commitment to empowering and enabling Māori and communities to put in place the support, solutions, and services that they know will work for their people.	The tender process was opt-out under Rule 12.3(k). The procurement memo was assigned off by the Deputy Chief Executive, Māori Partnerships and Communities, the General Manager National Operations Māori Partnerships and Communities and the Chief Executive. The subsequent Chief Executive approval of contract under financial delegation policy was signed by the management accountant, Acting Regional Manager, Business Manager and DCE Māori Partnerships and Communities, and the Chief Executive.	No other providers were involved. The discussion, negotiation and subsequent agreement of MUMA's proposal was agreed at CE level.
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AKL F2025 CN#3326 61	The delivery of Housing Education Programmes F2026	The provider will support eligible rangatahi on their path to adulthood and long-term wellbeing. This will include preparation for their transition from care or youth justice; provide proactive contact and support as they establish themselves; and assist the rangatahi to further develop their skills and achieve independence. This Financial Assistance will directly support rangatahi to remain or become independent and to meet their immediate needs in emergency or crisis situations. Financial assistance includes but is not limited to contributions to education, short term assistance to find or keep accommodation, engagement in employment, medical items, and assistance to access services. Housing Education Programmes supporting young people.	MUMA were included in the 77 existing F26 Transition to Adulthood and Supported Accommodation providers to be invited via RFP to this closed competitive process. Their written application was assessed by a panel and scored 29 out of 30. The criteria they were assessed on was: 4. Experience delivering group programmes 5. collaboration with MSD and Housing Services; 6. engagement of hard-to-reach youth 4. programme format, timing and delivery 5. inclusion of other transitions youth and; 6. evaluation. They applied to deliver services in Auckland (South) Including but not limited to Mangere, Otahuhu, Otara, Papatoetoe, Manurewa, Clendon and Manukau. The panel awarded them 3 allocations totalling \$13,695).	Closed competitive tender in line with Rule 12.3(k). The funding recommendations were signed off by GM Commissioning and Investment and National Manager Transition Support Service.	77 providers were invited to this closed competitive process.
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