

OT-OIA-2026-0214

27 July 2026

s9(2)(a)  
[REDACTED]

Tēnā koe [REDACTED]

Thank you for your email, received on 2 July 2026, to Oranga Tamariki—Ministry for Children (Oranga Tamariki) requesting Oranga Tamariki policies for considering a resource worker for the purposes of supervised contact. Your request has been considered under the Official Information Act 1982 (the Act).

You have requested:

*Please provide OT's policy for considering a resource worker for the purpose of supervision or otherwise providing resources, including when a Support Order or any other Order is in place. I request any policy documents and internal correspondence relating to this issue.*

Oranga Tamariki does not have specific policies and rules for Oranga Tamariki supervised contact services as explicitly outlined in your request. As such, your request is refused in full under section 18(e) of the Act, as the documents alleged to contain the information requested do not exist or, despite reasonable efforts to locate it, cannot be found.

Given that this case is under the Care of Children Act 2004, which is a private proceeding, Oranga Tamariki would not fund supervised contact in this instance.

Accordingly, your client may wish to seek the assistance from an independent supervised contact provider that can be found [here](#).

Oranga Tamariki may make the information contained in this letter available to the public by publishing this on our website with your personal details removed.

Should you have any concerns with this response, I would encourage you to raise them with Oranga Tamariki. Alternatively, you are advised of your right to also raise any concerns with the Office of the Ombudsman. Information about this is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or by contacting them on 0800 802 602.

Nāku noa, nā



Michelle Malyon

**General Manager Public Information and Ministerial Services**